



Grading System

Each spa that participates in the *Spa Secure* program is graded in two ways. A pre-examination packet is initially mailed to the spa and includes comprehensive questions on procedure, sanitation, training protocols and safety within the spa facility. The packet includes informational questionnaires to be filled out by employees and management for educational purposes. The questionnaires are designed to test the knowledge and skill level of staff and management as well as contribute to training and operations procedures within the facility. The second part of the process is the on-site inspection. The grades are based on: scope of practice, protocols, employee training, sanitation practices and safety regulations. The pre-examination packet and the on-site inspection scores will be calculated and will need to earn a 80% or higher to earn a certificate from *Spa Secure*.

Business Administration

Spa Secure was created to distinguish impeccably run spas from other spa options to ensure that the consumer experience the finest of service, and quality as well as efficacy of treatment options. Accordingly, it is important that each technician/licensed professional meet our high qualification criteria. From spa directors to cosmetologists, each staff member must be qualified to perform their specific job duty within the scope of practice of that descriptive position. It should be noted that each regional and licensing board internationally requires different standards and skill sets, so it was necessary to create qualification guidelines for each employee in the spa industry based on the top international criteria. *Spa Secure* embodies a system that grades spas against the most stringent regulations found worldwide. The following elements outline what *Spa Secure* will be looking for in a facility and skills set assessment:

- ✓ Does the spa have a functional employee system?
- ✓ Does the spa have exceptional customer service?
- ✓ Does the spa have a code of ethics and is each employee aware of it?
- ✓ What is the emergency policy for employees and guests?
- ✓ Is management qualified to perform position requirements?
- ✓ Are the technicians licensed, qualified and trained in the specific services that they are required to perform? Are they aware of contraindications for all services performed?

We break the term “technician” down into: cosmetologist, esthetician, medical spa practitioner assistant, medical doctor, naturopathic physician, herbalist, aromatherapist, massage therapist, nail technician, fitness instructor, personal trainer, pilates instructor, sports therapist, nutritionist, pre and post natal instructor, cycling instructor, yoga instructor, exercise specialist, trainer of special populations, strength training consultant. Of course some professionals will have combinations of titles and licensed or skilled categories of practice. Each technical specification then has a listing of training and qualifications that are necessary to meet the **Spa Secure** standard. When job descriptions or practical criteria overlap the system is designed to classify required skills and activities into groupings that are appropriate for the facility examined.

Health and Safety Licensing

The *Spa Secure* logo is designed to guarantee consumers the highest level of safety standards are being followed. It is necessary to make sure each spa is following the strictest health and safety procedures. After researching the strictest health and safety standards for the various types of spa and wellness facilities and speaking with industry professionals and State Board examiners *Spa Secure* has created a system that grades spas against the most stringent regulations. The following elements outline what *Spa Secure* looks for: Does the spa meet all general health and safety qualifications?

- ✓ Does the spa meet specific health and safety qualifications?
- ✓ Does the spa have the correct instruments and supplies?
- ✓ Does the spa sterilizing all electrolysis instruments?
- ✓ Do employees participate in the highest level of personal cleanliness?
- ✓ Does the spa prevent all diseases and infection?
- ✓ Does the spa clean and disinfect its swimming pools and water?
- ✓ Does the spa clean neck duster and brushes?
- ✓ Does the spa have procedure for cleaning towels and robes?
- ✓ Does the spa use liquids, creams, powders and cosmetics in a sanitary way?
- ✓ Does the spa use prohibited hazardous substances?
- ✓ Does the spa clean headrest and treatment tables between each use?
- ✓ Does the spa participate in invasive procedures?
- ✓ Does the spa use prohibited instruments?
- ✓ Does the spa immediately repair any broken items?
- ✓ Does the spa meet building standards and codes?

This is just a sampling of the kind of rigorous testing that a Spa Secure spa goes through to ensure that the spa is functioning at its peak of performance. For more information about the Spa Secure process for your spa please call or email.